DOLMAR[®] POWER PRODUCTS

DOLMAR POWER PRODUCTS Limited Warranty Policy

1. Warranty Coverage

Every DOLMAR product is thoroughly inspected and tested before leaving the factory. It is warranted to be free of defects from workmanship and materials for the periods of time described below. DOLMAR provides this warranty coverage to the original purchaser of this DOLMAR product. This limited warranty is only applicable to DOLMAR products sold by and repaired by DOLMAR dealers in the United States and Canada and is not transferable to subsequent owner(s). This warranty is separate from the Emission Component Defect Warranty Coverage statement supplied with every DOLMAR product. Please review the Emission Component Defect Warranty Coverage for details regarding emission related parts.

2. Warranty Period

The following warranty time periods apply to all DOLMAR products purchased after April 1st, 2013:

- a. For all DOLMAR products:
 - i. Two years from the date of purchase when used for commercial or income producing purposes except for rental use and personal non-income producing use.
 - ii. 90 days for rental use from date the product is placed into rental service.

3. Emission Component Defect Warranty

DOLMAR warrants to the initial retail purchaser and each subsequent owner, that this product was designed, built and equipped to conform to all applicable regulations of the U.S. EPA (Environmental Protection Agency) and that the engine is free of defects in materials and workmanship which would cause this engine to fail to conform to EPA regulations during its warranty period. An explanation of the emission component defect warranty coverage can be found in the instruction manual supplied with the product.

4. Exceptions

The following are not covered by this warranty:

- a. Repairs have been made or attempted by others.
- b. Repairs are required because of normal wear and tear, improper maintenance, improper lubrication, improper storage, abrasives, dirt, moisture, snow, rain, water, corrosion, varnish, stale fuel, fuel deposits, carbon deposits or other similar conditions.
- c. The product has been abused, misused or improperly maintained.
- d. Required service for normal and regular maintenance of the product, e.g. valve adjustments, spark plugs, filters, lubricants, starter ropes, carburetor adjustments, tune ups, sharpening and cleaning.
- e. Alterations have been made to the product.
- f. Normal adjustments and recommended maintenance as described in the instruction manual supplied with the product.
- g. Any failure that results from abuse, misuse, mishandling, neglect, impact, accident, dulling of cutting edges or failure to operate the product according to the instruction manual information supplied with the product.
- h. Repairs required from using gasoline containing more than 10% (E10) ethanol content.

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Effective April 1, 2013

- i. Repairs required from use of improper oil mix ratios or the use of mix oils and other lubricants not specified in the respective instruction manual.
- j. Any failure caused by improper repair procedure or the use of improper repair tools.
- k. Improper voltage for electric products.
- I. Repairs required from use of improper cutting attachments, e.g. guide bars, saw chains, wheels, blades, etc.
- m. Use of spark plugs other than those meeting performance and durability requirements of the OEM spark plug list the instruction manual.
- n. Failure due to improper set-up, pre-delivery service or repair service by anyone other than authorized DOLMAR Dealer.
- o. Damage caused by dirt, pressure or steam cleaning the unit, salt water, corrosion, rust or moisture.
- p. Operation of the product with improperly maintained or removed protection guard or removed or damaged air filter.
- q. Damage caused by tampering with emission components or the engine speed rev limiter to run engine above the specified and recommended engine speed listed in the instruction manual.
- r. Any non-authorized replacement part, or malfunction of authorized part due to use of non-authorized parts.

5. Consumer Responsibilities

As the product owner, you are responsible for the performance of the required maintenance listed in your instruction manual. DOLMAR recommends that you retain all receipts covering maintenance. As the product owner, you should however be aware that DOLMAR may deny warranty coverage if your engine or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications. You are responsible for presenting or shipping your product to the nearest DOLMAR dealer.

To obtain warranty service, take or ship your product to the nearest DOLMAR dealer authorized by DOLMAR. Bring or include a copy of your sales receipt indicating date of purchase, name, model number and serial number.

NOTE: To ensure trouble-free warranty coverage of your DOLMAR power product, register electronically at <u>www.dolmarpowerproducts.com</u> at the time of purchase.

6. Dealer Responsibilities

Complete the product registration information and submit it to DOLMAR electronically (via <u>www.dolmarpowerproducts.com</u>) or to the address provided on the product registration card, within 30 days from date of purchase.

Furnish the consumer a copy of all the warranty repair work done for the consumer's records.

7. Warrantor Responsibilities

Any defective product or component covered by this warranty will be repaired or replaced at the option of the warrantor at no cost to the consumer.

Product failure repairs will be performed within a reasonable amount of time according to the normal workflow of the authorized DOLMAR dealer to whom the product is delivered and a copy of the repair order.

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MAINTENANCE, REPLACEMENT OR REPAIR OF EMISSION CONTROL DEVICES AND SYSTEMS MAY BE PERFORMED BY ANY REPAIR ESTABLISHMENT OR INDIVIDUAL; HOWEVER, WARRANTY REPAIRS MUST BE PERFORMED BY A DOLMAR SERVICE DEALER AUTHORIZED BY DOLMAR. THE USE OF PARTS THAT ARE NOT EQUIVALENT IN PERFORMANCE AND DURABILITY TO AUTHORIZED PARTS MAY IMPAIR THE EFFECTIVENESS OF THE EMISSION CONTROL SYSTEM AND MAY HAVE A BEARING ON THE OUTCOME OF A WARRANTY CLAIM.

DISCLAIMER OF IMPLIED WARRANTY

In no event shall DOLMAR be liable for any indirect, incidental or consequential damages from the sale or use of the product. This disclaimer applies both during and after the term of warranty.

DOLMAR disclaims liability for any implied warranties, including implied warranties of "merchantability" and "fitness" for specific purpose, "after the term of this warranty.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Some states do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to you.





Every DOLMAR product is thoroughly inspected and tested before the factory. It is warranited to be free of defects from workmanship and material for the period fo TWO YEARS for commercial or private use and NINETY DAYS for rental appliations from the date of original purchase. Should any trouble develop during this period, return the COMPLETE product, freight prepaid to a DOLMAR service dealer. If inspection shows the trouble is caused by defective workmanship or material, DOLMAR will repair (or, at our option, replace) without charge.

This warranty does not apply where:

- Repairs have been made or attempted by other
- Repairs are required because of normal wear and tear
- The product has been abusesd, misused or improperly maintained
- Alterations have been made to the product

In no event shall DOLMAR be liable for any indirect, incidential or consequential damages from the saleor use of the product. This disclaimer applies both during and after the term of warranty.

DOLMAR disclaims liablity for any implied warranties, including implied warranties of "mercheantaility" and "fitness for a specific purpose", after the terms of this warranty.

This warranty gives you specific legal rights and you also may have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidential or sonsequential damages, so the above limitation or exclusion may not apply to you. Some states do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to you.

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